

## 2018 SUMMER DAY CAMP FREQUENTLY ASKED QUESTIONS & ANSWERS

### 1. What are the locations and hours of operation of the Summer Day Camp Programs?

Duration of Camp – June 6<sup>th</sup> through August 10<sup>th</sup> – Closed July 4<sup>th</sup>

Hours of Operation (all camps): 7:15 am-6:00 pm

Thompson Park North Shelter House – 4250 Mountview Road, 43220

Reed Road Park Shelter House – 3055 Reed Road, 43221 (behind Fire Station #72)

Barrington Elementary School Cafeteria – 1780 Barrington Road, 43221(entrance off Barrington Road, entry doors are north of the courtyard)

Barrington SDC moves to Thompson Park on July 30<sup>th</sup> for the remainder of the summer to accommodate required cleaning and maintenance at Barrington Elementary.

### 2. How does drop-off and pick-up work?

You may drop-off and pick-up your child at SDC at any time during the course of the day. You may even drop-off and pick-up your child at the pool and/or a field trip location, however the adult bringing or calling for a child at an off-site location MUST make personal/direct contact with a leader (preferably the Camp Director /Asst. Director) to let them know that your child has arrived or is departing from SDC. On days of required field trips, Campers who do not wish to attend the field trip must be picked-up prior to the scheduled departure time.

### 3. What are the minimum and maximum ages for Summer Day Camps?

Ages for Camp are 6-12 years old. A child may attend Camp upon their 6<sup>th</sup> birthday and may not start Camp until they are actually 6 years old. The maximum age of a camper is

13. Campers cannot turn 13 before the first day of Camp, however if the camper's 13<sup>th</sup> birthday is during the course of Camp, he/she may attend the entire summer.

### 4. Resident versus Non-Resident

Residents are those families who reside and/or work within boundaries of Upper Arlington. The Upper Arlington City boundary encompasses most, but not all Upper Arlington School District. If you are in doubt, please call our office at 614-583-5300.

### 5. Who supervises the Summer Day Camps?

Cheryl Hyatt is the Recreation Program Supervisor of all three Summer Day Camps. There is one SDC director and two SDC Assistant Directors at each Camp location. There are a total of ten staff at Barrington & Thompson and five staff at Reed Road. Directors, Assistant Directors and Camp Leaders are typically comprised of young teachers and college students who have completed at least one year of under graduate studies. Most are working toward a degree in education or a related field. All SDC staff are CPR & First Aid Certified, have undergone reference and background checks, drug screening and have completed concussion identification protocol and training. Summer Day Camp leader to camper ratio will never exceed 1/15, and typically the ratio of Leaders to Campers is 1/10 (or lower).

**6. How do I register and what is the cost of Summer Day Camp?**

Registration begins on Wednesday, February 1<sup>st</sup> (6am) and you may register online at <https://parks.uaoh.net> The registration fee is \$90 per resident child and \$100 per non-resident child. This fee is non-refundable, non-transferrable and cannot be credited to your household. Please register at your earliest convenience, as all three SDC locations filled to capacity the past 6 years. Upon registering for SDC, you will enter your credit card information for the \$90 or \$100 registration fee and the mandatory initial ten days of Summer Day Camp for a total of \$390/Resident or \$400/Non-Resident. All fees associated with registration are non-refundable, non-transferrable, cannot be credited to your household and cannot be transferred to siblings or other Campers. The per day fee is \$30 per Camper.

**7. What does the registration fee include?**

The registration fee includes entry into the UA Pools only when a camper is with the SDC program, supervision, camp supplies, SDC t-shirt.

**8. How much does Camp cost?**

Upper Arlington Recreation Division realizes that schedules and plans change rapidly and have designed a unique pay-as-you-use fee schedule. The UAPR Summer Day Camp pay-as-you-use allows you to pay for only the days your child actually attends Camp (after the initial ten days). For example, you may use your first ten days in June and July and then purchase another five days for anticipated use in August. If you only use three of those August days, we will refund two days back to your credit card. **You must request a refund via email ([chvatt@uaoh.net](mailto:chvatt@uaoh.net)) prior to September 7, 2018, 5pm.** There are no partial SDC days. If your child checks-in at Camp, you are charged for a full day. Cost per day is \$30.

**9. Why are the initial 10 days required and non-refundable if my child does not attend at all?**

The Recreation Division offers a plethora of year-round programming, of which most are conducted on a self-sustaining basis. Summer Day Camp offers the most flexible (pay-as-you-use) and affordable summer camp in the central Ohio area. The ten day minimum was instituted to help alleviate use of Camp as “Plan B”. In 2014 there were 81 children registered for Day Camp that did not attend even one day of Camp and there were also 92 children on the waitlist. These 81 children paid for five days of Camp and occupied registration space of Campers who may have attended 30-45 days of Camp. Our refund policy of unused days beyond the initial purchase of ten is also unmatched by any similar programming. Other summer camp programs typically require an upfront “all in” enrollment, higher mandatory minimum use and payment or use a ‘block’ payment system which requires payment for an entire month at a time or registration for the first half or second half of the program, without any type of refund or credit.

**10. How do I check-in at Camp?**

Each new child receives a SDC key fob scan card. The new key fob cards are distributed at Parent Orientations or given to you on the first day your child attends SDC. Camp staff will scan your fob each day your child arrives and departs Camp. If you arrive or depart at an off-site location, staff will enter your arrival or departure manually upon return to Camp. The first ten days of Camp will be pre-loaded to your card when you receive it. Staff typically lets you know how many days remain on your scan card, however it is the responsibility of the parent/guardian to ensure that there are days on your scan fob BEFORE arrival at Camp. If you arrive at SDC

and you do not have available days, you will be asked to call the office (8am-5pm) to purchase days or to add days to your card via your smartphone while you are still at Camp. **Your child is not be permitted to remain at Camp if there are no days on your scan card or while you obtain days via phone or internet. You must stay with your child until you have purchased additional Camp days.**

**11. What does my child need to bring to Camp?**

Children should bring a packed lunch and drink that does not require refrigeration each day. Prior to arriving at Camp, parents should apply a liberal layer of sun screen. Campers should bring sun screen, bathing suit, towel and addition drinks and/or snacks for the pool. Sun screen is re-applied prior to leaving for the pool and at rest periods. **Campers may bring goggles, ear plugs, additional money for pool and/or field trip snacks, however all personal items and money are the responsibility of the Camper. The UAPR policy is that staff cannot ‘hold’ or be responsible for money or personal valuables brought to Summer Day Camp. The general rule of thumb for personal items brought to Day Camp is that if it is too valuable to lose or get broken, it’s better left at home.**

**12. What is a typical day at Camp?**

7:15-10 am – Free play/activities

10 –11 am - Organized activity and Camper attendance check– All-inclusive organized activity lead by a different leader each day and the activity typically changes each day.

11-11:45 am – Lunch (Campers bring a packed lunch that does not require refrigeration & drink)

11:45am-12:30 – Clean-up and change for the pool

Campers of the same gender all change at the same time inside the shelter house to facilitate time constraints.

1-3 pm – Pool time (subject to change)

3:15-4pm – Free play

4-5 pm – Organized activity and Camper attendance check

5-6pm – Free play/clean-up

**13. Who transports my child to field trips and to the pool?**

Transportation is contracted with the UA Schools using UA busses and drivers. Transportation is occasionally provided by UAPR staff in the City’s 15 passenger van for trips between Camps or the pool.

**14. How often and where will my child attend the pool?**

Campers attend the pool every day, with the exception of field trip Wednesdays.

Thompson SDC – bussed to Reed Road Water Park

Reed Road SDC –walk to Reed Road Water Park

Barrington SDC – walk to Devon Pool

**15. Are Campers grouped together by age?**

Campers are not grouped together by our staff. We have found that children with ‘like’ interests tend to play and socialize together. This allows your child to make new friends throughout the summer. Staff monitors ‘who socializes with who’ and at times will redirect Campers if they feel it is in their best interest.

**16. Can you explain field trips and why I have to pay cash at Camp?**

Fields trip are typically every Wednesday, with the exception of the first week of Camp. There is not a field trip the first week. Each field trip has a permission form which must be completed.

There is an additional cost for each field trip that is payable in cash (only) prior to departure for the trip. We, in turn, pay at the trip venue in cash. This allows us to secure a reservation, adjust attendance projections with our vendor and sometimes secure a reduced rate for our Campers. Fields trip forms for all trips are available at Camp on the first day. You may pay for all field trips at the beginning of Camp, however, please have each trip marked in an individual envelope with the exact cash amount enclosed.

**17. Do I have to pay for a required field trip if my child is not attending Camp that day?**

You are only required to pay for a field trip if your child is attending Camp on the actual field trip day. Typical field trips are to Magic Mountain, Skate Zone 71, Dublin Chiller, The Orchard, etc. The field trips schedule should be finalized by April 1<sup>st</sup>.

**18. What if my child can't swim or isn't a good swimmer?**

Every Camper takes a swim test at Summer Day Camp. To pass, Campers are required to swim the width of the pool with stopping, laboring or touching the bottom (we have a spreadsheet to keep track). The test is initiated the first pool day but Campers are allowed to take the test every day until they pass (even in August). Campers who don't attend until later in the summer are still required to participate in swim testing. Campers are not permitted to go into water over their head (which means the diving boards) until they pass the swim test.

**19. My ex-spouse and I have a shared parenting agreement; can I bring my child to Camp and debit my ex-spouses swipe card?**

No. Staff will make every effort to accommodate parents with shared custody, however Day Camp swipe cards are just like credit cards and therefore, the swipe card of the parent bringing the Camper(s) to Camp will be debited. Staff is not authorized to manually enter a Camper's arrival or departure. Swipe card bar code pictures may be shared via a clear photocopy, picture or image on a smartphone.